



Weekend Away Q&A

Venue: High Leigh Conference Centre, Lord Street, Hoddeston,
Hertfordshire. EN11 8SG

Date: 16th – 18th April 2027 (Arrival after 4pm Friday, Departure before 4pm Sunday,
Although rooms must be vacated by 10am)

Total Cost: Adult (over 16yrs) £248, Children (6yrs-16yrs) £72, Children under 6yrs free

Do you have parking?

High Leigh House has ample free parking on site.

Can I charge my electric car?

Electric car charging facilities are available at High Leigh. Visit reception to pay for a charging session before use. Our chargers typically deliver around 7kW of power and are charged at 50p per kWh (subject to change).

At High Leigh you can find four chargers at the end of the accommodation block near the Chapel Barn and three more in the car park as you enter the centre.

Are your venues disability friendly?

All our main conference halls are accessible for delegates with disabilities and feature hearing aid loops. We have a selection of accessible bedrooms available. Please ensure that your conference organiser knows your requirements so that appropriate accommodation may be reserved for you.

Do you have accessible bedrooms and step-free routes?

Yes. We have accessible rooms at each venue, step-free access to main halls, hearing loops in our principal spaces and Blue Badge bays near entrances. Tell us your requirements when you book so we can reserve the right rooms.

What time is reception open?

A duty manager will be available between 7.30am and 11.30pm

Outside of these times, emergency contact details will be posted at reception and available via your event organiser should you need to contact a member of staff.

What time can we check in and when is check out?

Check with your conference organiser for the exact time you can check in for your event. Check out from bedrooms on departure day is 10am. We have a luggage store for your guests to use, should they wish to do so.

Can we hold communion or prayer ministry?

Yes. Our venues exist to serve the Church. Speak to reception if you need a private room, extra tables or to arrange a quiet space.

Do you have free Wi-Fi?

You'll find free-of-charge Wi-Fi. This service is available in all meeting rooms, common areas and bedrooms, at speeds of around 10mbps per user.

What is your smoking policy?

Smoking is not permitted inside any CCT building, including e-cigarettes. Smoking areas are provided.

Is food included?

Our centres are all-inclusive. Throughout your stay, you will enjoy cooked and continental breakfasts, light lunches and hot evening buffets.

Do you cater for dietary needs and allergens?

We provide dishes for vegetarians and vegans, as well as cater for guests with any of the 14 recognised allergens.

Simply advise your event organiser before arrival.

What type of food is served?

We serve delicious, hearty English meals.

Are drinks included?

Our freshly ground coffee machines are available from 8am-8pm every day. Quality teas and hot chocolate are also included and are available between these times. Please note, tea and coffee facilities are available in bedrooms and supplies will be replenished daily by housekeeping between 9am-3pm.

Drinks from the bar are not included in your package and payment is by credit or debit card only.

Can we bring our own food or drink?

Our centres are all-inclusive. You'll enjoy unlimited freshly ground coffee, tea and hot chocolate between 8am and 8pm. All meals are also included throughout your stay, and we have a bar which accepts credit and debit cards.

Due to health and safety regulations, we do not allow external food and drink to be brought on site unless agreed in advance by the front of house team.

What is provided in my room?

A bath towel and hand towel are provided for each guest in their bedroom. Bed linen is also provided. Hairdryers are provided in all bedrooms. Soap, shower gel/shampoo will be provided in your bedroom/bathroom at all centres. Due to the nature of the events we host, we do not have TV's in our bedrooms. However, there are TV's available in common areas of the centres. Fast WIFI is available in all bedrooms. Please see your in-room information pack for details.

What leisure facilities are available?

High Leigh is equipped with an indoor gym for the exclusive use of our guests.

Indoor and outdoor table tennis tables are also available, as well as a selection of board games in the games room.

There is an outside area where guests may play football or tennis, and our fitness trail and play area are now available in the garden.

Will my hearing aid work with your induction loops?

In order to pick up sound through induction loops, your hearing aid needs to be on the 'Telecoil' or 'T' setting. Some hearing aids can easily turn this on and off with the push of a button or through an app. However, some may need to be programmed to have this option. If this is the case, you'll need to see your audiologist.

What are your quiet hours and house rules?

Out of respect for other guests, we ask for quiet in accommodation areas after late evening sessions. Please speak to reception if you plan late worship or youth activities so we can place your group in suitable spaces.